



SUPERIOR COURT OF CALIFORNIA COUNTY OF SONOMA

FROM THE CLERK OF THE COURT

The Court Deploys New QMATIC Customer Management System

On April 1, 2022, the Family Law and Probate Clerk's office will begin using a new customer management queuing system to improve customer service. The new QMATIC system will provide more efficient service and reduce customer wait times.

With the QMATIC system, customers will use a kiosk to check-in upon arrival. The kiosk will provide the customer with a numbered ticket, which will be called and shown on the monitors when a clerk is ready to serve the customer.

We look forward to providing this improved service to court customers!